



# **ARB SECURITY**

## **USE OF FORCE RULES**

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The purpose of this Policy is to regulate the use of force, tools and firearms by security personnel and to ensure that every individual acts at all times compliant with applicable national laws. This Policy is part of the ARB Security Policy, Standards and Procedures.

For this reason, the following rules will be applied:

1. ARB Security service employee shall use physical force and other equipment and means provided for the performance of the task only when necessary and if other measures have not worked, according to the continuing escalation process:

1.1 Obtaining of necessary information related to strength and intentions of the intruder/s.

1.2 Identifying of the means/equipment/firearms they may possess.

1.3 Trying to understand their intention/s from slogan's voicing.

1.4 If the intruder continues his/her illegal actions, the security guard tries to invoke and remind the repercussions.

1.5 In case the intruder does not stop his/her illegal actions, the security guard notifies his/her superiors and State Police. At the same time, he/she takes the necessary measures to protect himself/herself and delay the intruder.

1.6 If the intruder, independent of the countermeasures, continues his/her intention/s to risk, threat and damage even the critical sites and life of the working/guardening people and community, the security guard takes the necessary measures in order to neutralize the intruder without using firearms.

1.7 In case of the intruder is obviously threatening the life of the working/guardening people and community, the security guard reminds the intruder the repercussions of using of firearms. Further on, dependently of the agresivity of the intruder, the security guard may use the firearm firstly shooting in the air and after neutralizing him.

1.8 At any case the firearms will never be used against children, women and crowd/meetings/protesters, etc.

2. The service employee escalates the necessary level of use of force, ranging from verbal obedience, physical coercion, to rubber stick, until detention and/or apprehending be executed, if necessary, by State Police in order to be guarded, transported, or questioned. ARB Security requires and trains its personnel to treat all detained persons humanely and consistent with their status under applicable human rights law or international humanitarian law.
3. The service employee must warn that he will use force before using it.
4. Victims of the use of force shall be given first aid, where necessary and possible.
5. The local police authorities should be made aware of any use of force.
6. A service employee shall use the firearm only in the conditions of necessary protection and of extreme necessity while performing his / her duty.
7. ARB Security, in order to accomplish the task, makes available tools and equipment for service employees and requires their using only in accordance with the Law framework.
8. ARB Security technical director will take the necessary measures to be sure that service employees are well-trained in use of force rules.
9. ARB Security technical director will inspect regularly any use of force case in order to verify the compatibility with Law.

**ARB Security**

**Technical Director  
Flamur Sala**

